



ADDENDUM #2

August 16, 2024

TO: ALL POTENTIAL SUBMITTERS

FROM: RON VENTURELLA, BUNCOMBE COUNTY PROCUREMENT MANAGER

SUBJECT: ADDENDUM #2 FOR RFP PSIP_09162024

The following changes, revisions, additions, and/or clarifications to the plans and/or specifications are hereby made a part of the original documents.

Addendum #2

The following questions were submitted by email (listed in no particular order):

Q. Section 2.13. Can you elaborate on the following statement? "If independent solutions are selected, Contractors shall be contractually obligated to commit to interfacing with other selected systems".

A. As an example, we realize that CAD vendors usually have a suite of products that includes CAD and Law Enforcement RMS, however, JMS is somewhat of a niche product that may not be included in the suite. If a vendor only proposes Jail Management, both the Jail management and LERMS vendors will be required to interface with the other selected systems.

Q. Section 4.43. Fire Station Alerting: Does the PSIP know yet the new vendor to replace the Mach Fire Station Alerting system?

A. At this time, no, we do not.

Q. Section 7.3, Section 7.10, and Section 7.10.4 have different reliability period requirements, where 7.3 lists 45 days but 7.10 and 7.10.4 list 30 days. Will the PSIP please confirm which is expected?

A. The reliability period in sections 7.3, 7.10 and 7.10.4 should be 45 days.

Q. Section 4.2.3. Please identify the workflow for the Live 911 interface, including the specific data to be transmitted to/from the proposed system.

A. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 4.2.3. Please identify the workflow for the LexisNexis CAD interface, including the specific data to be transmitted to/from the proposed system.

A. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 4.2.3. Please identify the workflow for the 3SI Security Solutions - Bank Bag Tracking interface, including the specific data to be transmitted to/from the proposed system.

A. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 4.2.3. Please identify the workflow for the FUSUS interface, including the specific data to be transmitted to/from the proposed system.

A. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 6.2.7. Please identify the workflow for the Avtech - Scout Radio Consoles interface, including the specific data to be transmitted to/from the proposed system.

A. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 4.4.1.2. Please identify the workflow for the County Court System - Tyler Odyssey interface, including the specific data to be transmitted to/from the proposed system.

A. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 4.4.1.2. Please identify the workflow for the LexisNexis interface, including the specific data to be transmitted to/from the proposed system.

A. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 4.4.1.2. Please identify the workflow for the MindBase interface, including the specific data to be transmitted to/from the proposed system.

A. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 4.4.1.2. Please identify the workflow for the FUSUS interface, including the specific data to be transmitted to/from the proposed system.

A. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 4.4.1.2. Please identify the workflow for the NC SBI - Division of Criminal Information (DCI) interface, including the specific data to be transmitted to/from the proposed system.

A. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 4.4.1.2. Please identify the workflow for the North Carolina State Bureau of Investigations (SBI) - pre-evidence logging interface, including the specific data to be transmitted to/from the proposed system.

A. The correct section for this is actually 6.4.25 LERMS Future Interfaces. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 4.4.1.2. Please identify the workflow for the NC SBI - Traffic Stop Reports interface, including the specific data to be transmitted to/from the proposed system.

A. The correct section for this is actually 6.4.25 LERMS Future Interfaces. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 4.4.1.2. Please identify the workflow for the Permitium (Permitium, LLC) – Web-based application for concealed carry permits interface, including the specific data to be transmitted to/from the proposed system.

A. The correct section for this is actually 6.4.25 LERMS Future Interfaces. Additionally it is explained in Section 6.4.23. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Section 4.2. In terms of how CAD is configured, can you provide additional detail on how agencies are dispatched? (i.e., Are dispatch positions dedicated to specific agencies)

A. Dispatch positions are only segregated by discipline, fire, EMS and Law Enforcement.

Q. Section 4.2.2. Is the dedicated System Administration for CAD agency specific or do they manage all agency updates to users, code tables, etc.?

A. The system administrator will manage all updates.

Q. Section 4.4.1.1. In terms of how the Law RMS system is deployed for the law enforcement agencies, can you provide additional detail around how each agency is configured?

A. All agencies will be configured the same.

Q. Section 4.4.1.1. Does each agency have their own, separate instance of law records with unique code tables and workflows?

A. Yes, this will be a shared system that is segregated by agency.

Q. Section 4.4.1.1. Can an agency user with permissions see records for another agency, or is each agency segregated?

A. Each agency will be segregated.

Q. Table 2. How is GIS managed for the current system. Is GIS Administration handled by a County GIS Administrator or does each agency manage their own GIS?

A. GIS administration is managed by the county.

Q. Table 2. Please provide additional detail on how the 18 current CAD licenses are distributed? Are the additional four future positions assigned?

A. The 18 current positions are assigned to the communications center operations floor. The four future positions are not assigned.

Q. Section 7.11. LERMS and JMS end-user training is listed in the required on-site training. Due to the large number of end-users for these applications, would the County considered computer-based training, supplemented with on-site train-the-trainer training, for super users/subject matter experts?

A. Please respond to the details in the RFP as published. Any changes to training will be decided in contract negotiations with the selected vendor.

Q. Section 10.13. Please provide additional detail on the retainer associated with payment milestones. Is a retainer absolutely required or is this negotiable? If required, how would the retainer work? Will

it be held in an escrow account? Would there be interest, if so who would be responsible for payment of interest charges?

A. Any changes to the milestone payment schedule will be decided in contract negotiations with the selected vendor.

END OF ADDENDUM #2

RFP PSIP_09162024

Project Title: Computer-aided Dispatch System, Mobile Data System, Law Enforcement Records Management, Jail Management System and Associated Interfaces